Zen Fernandez

1101 River Ridge Pkwy
San Marcos, TX 78666
(512) 975-9069
zendenfern@gmail.com

I'm a junior college student at Texas State University with a major in Digital Media Innovations and a minor in Media studies with multiple years in the service industry. I've acquired a lot of experience in customer service, and I've been building the problem-solving skills needed to work in a fast-paced environment. I work well independently and in team environments.

EXPERIENCE

Alvin Ord's Sandwich Shop, San Marcos, TX — *Night Manager/Line Cook*

JULY 2024 - PRESENT

As night manager and shift lead, I am responsible for overseeing the line while also making sure all the closing shift tasks are finished. I'm responsible for taking sale readings throughout the day as well as taking orders and cooking on the line. During the day, I take leadership in making sure the prep and mid-day duties are checked off as well as upkeep on the line.

Alamo Drafthouse Cinema, Cedar Park, TX — *Line Cook*

JULY 2023 - AUGUST 2023

As a line cook, I had to assemble multiple dishes on the menu and worked on two stations: pizza and fry. I mainly worked opening shifts, so I quickly learned how to prep the food for my station as well as keeping up with orders coming in. This fast-paced work environment required me to be efficient with communication between me and my workmates.

Misaki Ramen, Round Rock, TX — *Boba Tea Barista*

JUNE 2023 - JULY 2023

As a boba tea barista, I mainly made the teas and served them when done, which required constant communication with the servers to ensure the orders were correct. I would also assist in bussing and cleaning tables as well as touch ups around the restaurant.

EDUCATION

Texas State University, San Marcos, TX — *Digital Media Innovations*

AUGUST 2023 - PRESENT

Vista Ridge High School, Cedar Park, TX - *High School Diploma*

AUGUST 2018- MAY 2022

SKILLS:

- Leadership skills
- Customer service
- Cash handling
- Food preparation
- Communication skills
- Server experience